

MaineCare Non-Emergency Transportation (NET) Brokers

Call Centers open on 07/22/13

Coordinated Transportation Solutions, Inc. (CTS) Main Lines for Member Rides

1775 Lisbon Street	Region 1	855-388-1068
Lewiston, ME 04240	Region 2	855-388-1069
Call specific Region for Complaints	Region 4	855-388-1070
855-262-0864 Appeals Line	Region 5	855-388-1071
855-262-0850 Transportation Provider Line	Region 6	855-388-1072
855-262-0851 Medical Provider Line	Region 7	855-388-1073

Penquis Community Action Program **Region 3**

262 Harlow Street
 Bangor, ME 04401
 855-437-5883 Main number
 855-437-5884 Complaint line

Logisticare Solutions, LLC **Region 8**

86 York Street, Suite 2		
Kennebunk, ME 04043		
877-659-1302	ME Reservations	Members call to schedule a new reservation
877-659-1303	ME Ride Assist (Complaints)	Members or facilities call if ride is late, to change or cancel a trip, or to file a complaint
877-659-1305	ME Facility	Facilities call when ordering a standing order or making a new reservation